



NERCOMP Webinar + Showcase

Creative Cloud for Enterprise: Named User Deployment

Adobe Global Services | May 22, 2017

Agenda

| Topic | Speaker | Organization | Role |
|---------------------------------|----------------------------|----------------------------|--|
| NERCOMP Introduction | Ananda Jones | NERCOMP | Vendor Relations/ Sr. Project Manager |
| Overview of Adobe Admin Console | Steven Watson | Adobe | Adoption Specialist |
| Introduction to User Sync Tool | Lauren Meyer | Adobe | Program Manager, Premium Onboarding |
| Showcase: Thomas College | Chris Rhoda Lance Bates | NERCOMP: Thomas College | CIO, VP of Information Services Director of IT Services |
| Implementation Process | Lauren Meyer | Adobe | Program Manager, Premium Onboarding |
| User Sync Tool Adoption | Steven Watson | Adobe | Adoption Specialist |
| Q & A | Stephen Hart | Adobe | Customer Success Manager |

NERCOMP
NorthEast Regional Computing Program

+



Global Services
& Onboarding

Overview of Adobe Admin Console

Steve Watson, Adoption Specialist | Adobe

Introduction to User Sync Tool

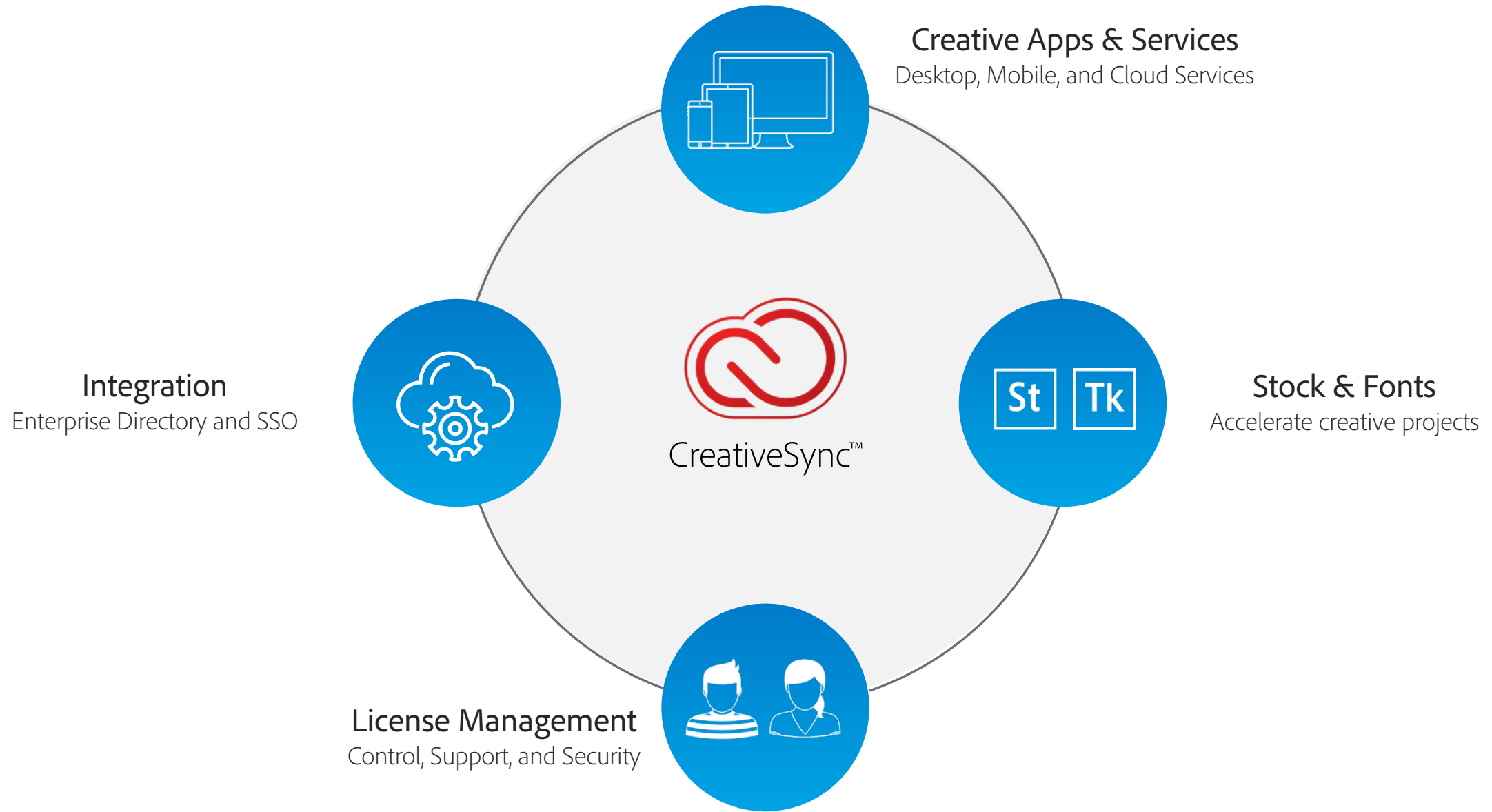
Lauren Meyer, Program Manager | Adobe

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The Modern Creative Platform



Adobe User Sync Tool

The **User Sync Tool** communicates with your enterprise directory through LDAP protocols, and with Adobe's Admin console through the Adobe User Management API (UMAPI) in order to update the user account data for your organization.

Each time you run the tool:

- User Sync Tool requests employee records from an Enterprise Directory System
- User Sync Tool requests current users and associated product configurations from the Adobe Admin Console through the User Management API
- User Sync Tool determines which users need to be created, deleted, or updated, and what user-group and product configuration memberships they should have, based on rules you have defined in the User Sync configuration files
- User Sync Tool makes the required changes to the Adobe Admin Console through the User Management API

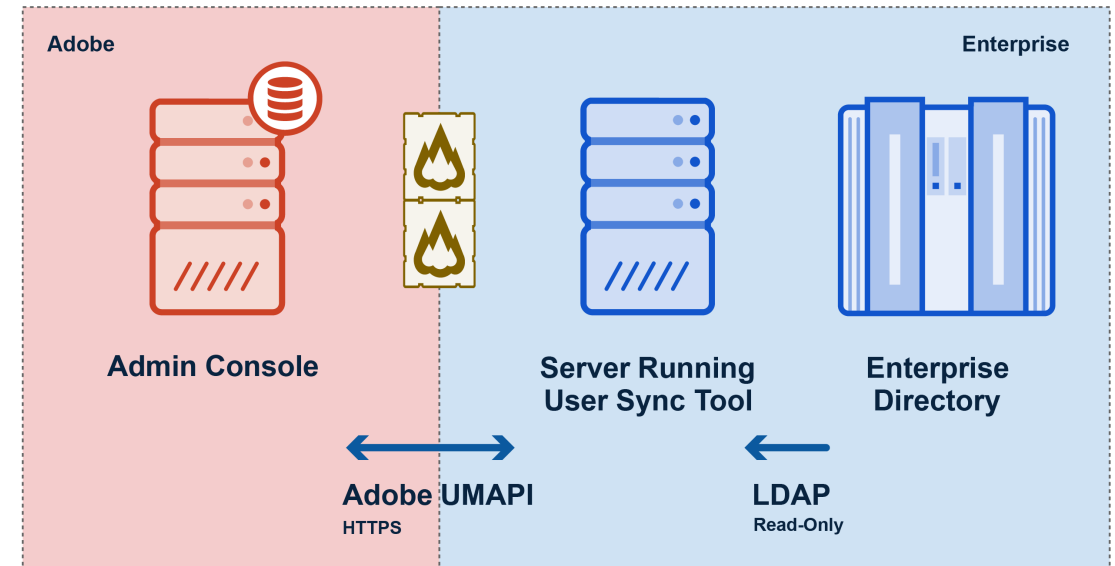
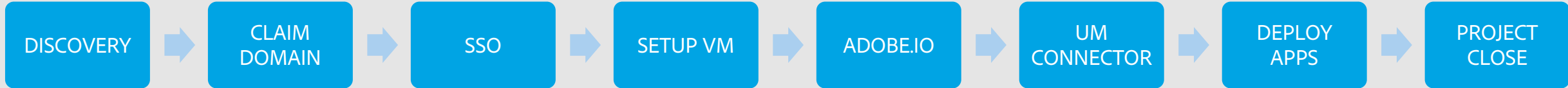


Figure 1. Illustrates data flow between Adobe Admin Console and Enterprise Directory

Implementation Showcase: Thomas College

Chris Rhoda and Lance Bates | NERCOMP: Thomas College

Implementation Showcase – Thomas College



10 min
1 domain with students and faculty/staff accounts

10 min
Claimed domain using Adobe's process

1 hour
Configured ADFS claims with our pre-configured ADFS system

1 hour
Created a stand-alone Win 2016 VM and installed Python 2.7.13

30 mins
Followed Adobe's well established online guide

2-3 hours
Updated the .yaml configuration files to sync and apply correct licenses to both students and faculty/staff

Custom
We had CCE deployed to College-owned devices previously

30 min
Worked with the Adobe deployment team to verify our settings and ensure everything looked correct



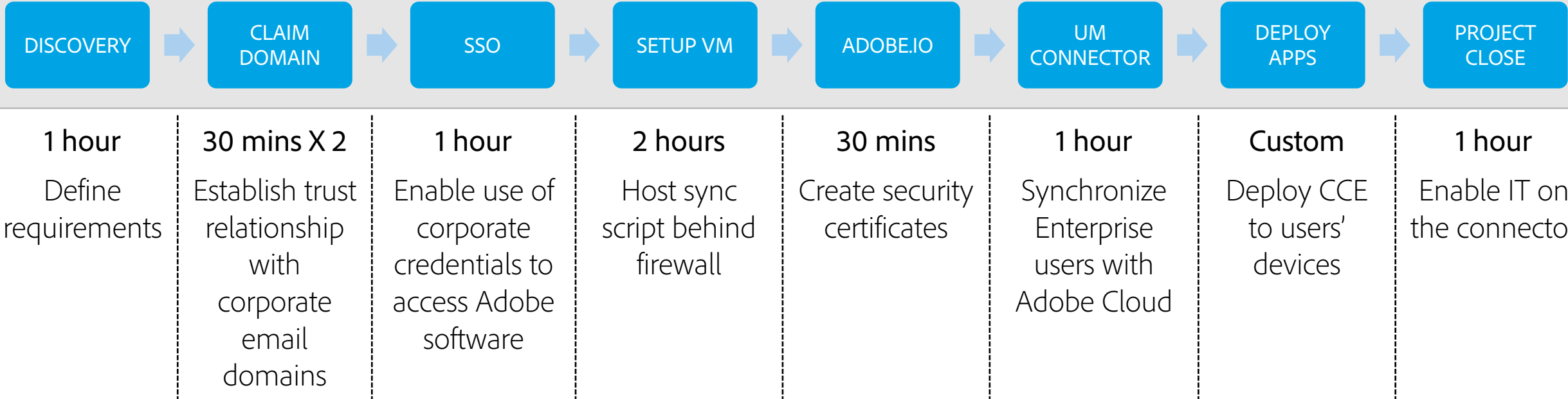
Deployment Findings

- Overall the deployment took around 6-8 hours over a couple weeks
 - Great documentation allowed me to work through any issues I had without needing to meet with the team, but they were available if I needed them.
- Anyone on our team could've deployed the system
- Challenges:
 - No major challenges with the deployment process itself
 - There was a major version change right after our deployment, so I had to go back and update the configuration files, but the changes were explained well in the release notes
- The deployment was very straight-forward, with very few hurdles, and the Adobe deployment team was very helpful when I did have questions

Implementation Process

Lauren Meyer, Program Manager | Adobe

Implementation Process



User Sync Tool Adoption

Steve Watson, Adoption Specialist | Adobe

User Sync Tool Adoption

Thomas College has served as a successful use case of User Sync Tool implementation within the NERCOMP organization. Adobe is looking to onboard the remaining NERCOMP institutions to the Admin Console and named user deployment, in order to take advantage of all your agreement has to offer!

How to get started:

- ✓ Review the provided helpful links to learn more about the tool and implementation process
- ✓ Appoint a central owner of implementation within your institution to spearhead the implementation
- ✓ Walkthrough key phases towards production rollout
- ✓ Communicate change of products access to end user network
- ✓ Contact Adobe CSM, Stephen Hart, and Adoption Specialist, Steven Watson, for assistance throughout process

Helpful Links

View additional information about the User Sync Tool at the links below:

- User Sync Tool Overview: <https://spark.adobe.com/page/E3hSsLq3G1iVz/>
- Set Up Success Guide & User Manual: <https://adobe-apiplatform.github.io/user-sync.py/>

Q & A

Stephen Hart, Sr. Customer Success Manager | Adobe

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Adobe