

Microsoft Enrollment for Education Solutions (EES) for NERCOMP

Product and Licensing FAQ

1-31-2014

Topic	Question	Answer	For more information
How to buy / counting FTE	Who do I need to include in our FTE count for faculty and staff?	All faculty and staff that use a Qualified Desktop should be counted.	Counting Faculty/Staff Full-Time Equivalent (FTE) Employees - described on page 8 of the EES volume licensing guide - here .
How to buy / counting FTE	How do I calculate faculty / staff and student FTE?	<p>Faculty / staff FTE is calculated as: full-time faculty + full-time staff + (1/3 x part-time faculty) + (1/2 x part-time staff).</p> <p>Student FTE is calculated as: Full-time students + (1/3 * part-time students).</p>	<p>Counting Faculty/Staff Full-Time Equivalent (FTE) Employees - described on page 8 of the EES volume licensing guide - here.</p> <p>Calculating FTE Students – see page 21 of the EES volume licensing guide.</p>
How to buy / counting FTE	Do I have to include my “non-knowledge workers” - maintenance staff, for example – in the FTE count?	From the EES guide: “Employees such as maintenance, grounds keeping, and cafeteria staff can be excluded from the faculty/staff FTE employee count if they do not use institutional devices.”	Counting Faculty/Staff Full-Time Equivalent (FTE) Employees - described on page 8 of the EES volume licensing guide - here .
How to buy / FTE vs. users for cloud service	Why can't I use my FTE count for Office 365/Online Services?	While installations of software on premises is not monitored and tracked by Microsoft, our Online Services organization needs to know specifics about the numbers and types of expected users so we can plan for the appropriate software, storage, networking and support services to provide a high-quality experience. Because of that, Online Services are licensed per users so we can plan provisioning and support appropriately.	

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Windows OS	Does the Windows component of the Education Desktop offer allow an institution to purchase a PC without an operating system?	The Windows desktop OS products provided under any Microsoft volume licensing agreement provides for upgrades (and in academic customers, downgrades) of the version of OS used on the PC. All PCs must have an eligible original license (OEM) purchased with the device from the manufacturers.	<p>A full list of all OEM operating systems eligible to access Windows with an upgrade license are located in the Microsoft Product List: http://www.microsoft.com/licensing/about-licensing/product-licensing.aspx#tab=2</p> <p>Licensing Windows Upgrades through EES – described on page 8 of the EES volume licensing guide - here</p> <p>Licensing Brief - Operating System License Requirements: Initial Operating System and Transfer of License - http://www.microsoft.com/licensing/about-licensing/briefs/os-license-requirements.aspx</p>
Windows OS	What do I need to purchase to cover a device that does not have a qualifying OS?	VDA licensing is available per device.	<p>Licensing Windows Desktop Operating System for use with Virtual Machines: http://www.microsoft.com/licensing/about-licensing/volume-licensing-briefs.aspx#tab=4</p>

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Client Access License	What does the Enterprise CAL offer that the Core CAL did not?	<p>The Enterprise CAL Suite delivers all the capabilities of the Core CAL Suite and adds: Exchange Server Enterprise CAL with Services; Exchange Online with Archiving for Exchange Server; SharePoint Server Enterprise CAL; Lync Server Enterprise CAL; Windows Server Active Directory Rights Management Services CAL; and System Center Client Management Suite (including client management licenses for Operations Manager, Service Manager, Data Protection Manager, and Orchestrator (formerly Opalis).</p> <p>Key benefits include: free cloud-based archiving of on-premise Exchange systems, with integrated eDiscovery; a common management toolset to help you configure, provision, monitor, and operate your IT infrastructure; information protection technology that helps safeguard digital information from unauthorized use; advanced on-premise messaging controls (in-place hold, data-loss prevention [DLP], messaging malware / spam protection); multiparty audio/video content collaboration; portal-based BI / reporting services; and document-based eDiscovery via SharePoint.</p>	
Visual Pro tools / MSDN / DreamSpark	<p>I don't see any listing of application development tools in the bundles for faculty and staff.</p> <p>How do I get access to them?</p>	<p>For faculty in STEM programs, DreamSpark Premium is a new offering for faculty and students to gain access to developer tools, including Visual Studio, on institution-owned as well as personally-owned PCs. It is an benefit available at no additional cost to academic volume licensing customers, such as NERCOMP members participating in this agreement.</p> <p>For IT staff, Visual Studio Pro, as well as other other editions, can be purchased as needed either under the EES or via Select / Select Plus.</p>	<p>https://www.dreamspark.com/what-is-dreamspark.aspx</p>

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DreamSpark	What are the general benefits of the DreamSpark program?	<p>As a member, institutions, labs, faculty and students may install the software on their personal computers. However, DreamSpark is much more than simply a software subscription. Membership includes:</p> <ul style="list-style-type: none"> -- DreamSpark software subscription that includes Microsoft platform, server and developer tools software as well as betas, new releases and tech support. -- Special license rights allowing a department to install DreamSpark software on any number of departmental lab machines for instructional and research purposes. -- The ability for students taking at least one credit course offered by the member department to install the software on their personal machines for use in coursework and personal development projects. -- Instant online access to all DreamSpark content. -- No-charge access to Kivuto Solutions Inc.'s Electronic License Management System (ELMS) for automated distribution of software and product keys to eligible users via the Web. 	<p>DreamSpark FAQ - https://www.dreamspark.com/Support/FAQ/Default.aspx#FAQ and select "institution"</p>
DreamSpark	How do we get access to it?	<p>Upon activation of the new enrollment, the institution will receive an EES welcome letter that will include information about DreamSpark, a specific activation code and a URL for DreamSpark administration to activate this benefit.</p> <p>Access to the software is provided via a electronic license management system (ELMS) set up wby Microsoft via Kivuto. Alternatively, eligible students can download software from DreamSpark.com.</p> <p>The DreamSpark Deployment Guide provides instructions on distribution of the software</p>	<p>DreamSpark Deployment Guide - https://www.dreamspark.com/institution/Software-Deployment-Guide-en-us.pdf</p>

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DreamSpark	Are there different versions of DreamSpark? What are the differences? Which version do we get under this agreement?	<p>There are two versions – DreamSpark Standard and DreamSpark Premium.</p> <p>All institutions can get a DreamSpark Standard subscription, while only qualifying STEM departments can get a free DreamSpark Premium subscription.</p> <p>DreamSpark Premium adds products such as Visual Studio Ultimate, Visio, Project, and SharePoint Server.</p>	The product list for each edition of DreamSpark is available at http://aka.ms/dsproductlist .
Visual Pro tools / MSDN / DreamSpark	Do I still get an MSDN AA license?	The MSDN AA program has been replaced by DreamSpark Standard.	
Visio and Project	Am I covered for Visio under either option?	<p>For faculty and students, Visio and Project can be acquired and used via DreamSpark Premium for eligible academic program purposes at no additional charge.</p> <p>For staff and other faculty / students not eligible for DreamSpark Premium, Visio and Project are available in quantities as needed at an additional charge. These and other Microsoft products can either purchased ad-hoc as needed for departmental use under either Select or EES; or can be standardized as “Additional Products” for all faculty and staff (or all students) within the EES. Any products added to the two Options already defined would be an extra charge.</p> <p>Visio is both available in a traditional on-premise form and as monthly subscriptions as part of the Office 365 suite of collaboration and productivity services.</p>	

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Visio and Project	Am I covered for Project under either option? Is Project included in the agreement? What about an online version?	<p>All faculty, staff and students have access to Project Online, an online-only version of Project Server, delivering enterprise project, program and portfolio management (EPM). Users access the services via a browser.</p> <p>Project Pro, the desktop application for project / program managers, is available in quantities as needed at an additional charge. It can either purchased ad-hoc as needed for departmental use under either Select or EES; or can be standardized as “Additional Products” for all faculty and staff (or all students) within the EES. Any products added to the two Options already defined would be an extra charge.</p> <p>Project Pro is both available in a traditional on-premise form and as monthly subscriptions as part of the Office 365 suite of collaboration and productivity services.</p>	
IT Academy	What is IT Academy, and who can use it?	<p>With the Microsoft IT Academy (ITA) program, academic institutions and their educators, students and staff get digital curriculum and certifications for fundamental technology skills -- as well as courses critical for students to be successful in today’s technologically evolving world - - all at significantly reduced pricing.</p>	<p>IT Academy website - http://www.microsoft.com/education/itacademy/Pages/benefits.aspx</p>

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TechNet	With our previous Agreement we got one free TechNet Subscription. I heard rumors that TechNet is going away. Do we still get a TechNet?	<p>Effective September 1, 2013, TechNet Subscriptions are no longer available for purchase through the TechNet Subscriptions website. Microsoft will continue to honor all existing TechNet Subscriptions. Subscribers with active accounts may continue to access program benefits until their current subscription period concludes.</p> <p>There are a range of resources available to IT professionals, developers and organizational interested in learning about and evaluating our software and services. See the link in the next column for details.</p>	See the chart of the bottom of the TechNet subscription website here
Virtualization	We want to virtualize desktop applications. How is that licensed?	<p>If you want to provide a user population with applications that are isolated from each other, the Microsoft Desktop Optimization Pack (MDOP) provides this functionality.</p> <p>If you wish to provide a virtual desktop where all applications are installed on a remote server and accessed from any device, the Windows operating system and the Enterprise CAL must be licensed for the applicable population.</p>	<p>MDOP overview - http://www.microsoft.com/en-us/windows/enterprise/products-and-technologies/mdop/default.aspx</p> <p>Virtual Desktop Infrastructure - http://www.microsoft.com/en-us/server-cloud/products/virtual-desktop-infrastructure/default.aspx#fbid=pzR98i_OM3</p> <p>Licensing of Microsoft Desktop Application Software for Use with Windows Server Remote Desktop Services http://www.microsoft.com/licensing/about-licensing/volume-licensing-briefs.aspx#tab=3</p>
Virtualization	Am I licensed for all employees and/or students to access a VDI environment from anywhere/any device?	Microsoft requires that all end-devices are appropriately licensed for the products which they access. Institutions who choose Option#1 provide the most flexible coverage for the majority of VDI scenarios.	Microsoft Licensing for the Consumerization of IT – Academic Licensing Scenarios: http://www.microsoft.com/licensing/about-licensing/volume-licensing-briefs.aspx#tab=1

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Virtualization	We want to virtualize servers. How do we do this?	<p>The Windows Server operating systems contains Hyper-V, Microsoft’s hypervisor. Standard and Datacenter editions differ in the number of virtual operating systems environments (VOSEs) they support.</p> <p>Server site license customers (ESPA) have access to an unlimited number of VMs in Windows, and also have the ability to automate many management tasks as well as oversee multiple types of virtualization systems, including VMWare, using System Center.</p>	<p>Licensing Windows Server 2012 R2 for Use with Virtualization Technologies http://www.microsoft.com/licensing/about-licensing/volume-licensing-briefs.aspx#tab=4</p>
Student Advantage	What’s the difference between Microsoft Office for students under Student Advantage and the Microsoft Office under the Student Option, which we had under the previous agreement?	<p>This agreement is based on Microsoft Office 365 Pro Plus as the baseline offering for students. If an institution covers all faculty and staff with Microsoft Office via one of the two bundles in this agreement, Office 365 Pro Plus is available at no charge for all students.</p> <p>Office 365 Pro Plus is deployed via the cloud; can be installed on up to 5 different PCs; and is only available during a student’s tenure in school. Note that an Office 365 internet tenant must be established for this offering.</p> <p>Office Pro under the Student Option is deployed via traditional means, is licensing for installation on one device per student, and can be transferred as a perpetual-use license upon students’ graduation.</p>	<p>Announcement of Student Advantage - http://blogs.office.com/b/office-news/archive/2013/10/15/announcing-student-advantage.aspx.</p> <p>Student Option – described on page 20 of the EES volume licensing guide - here</p>
Azure	If we purchase Option #1, what can we do with the amount of Azure bundled with the agreement?	<p>The entry level commitment to Windows Azure provides the equivalent of \$4000 of Windows Azure services. This approximates the investment in a 4-processor virtual service for test / dev scenarios for a year.</p> <p>NERCOMP customers can either forecast their full annual consumption of Azure and pay upfront at a discount, or purchase as they consume the service. Billing occurs monthly.</p>	<p>Windows Azure general site - http://www.windowsazure.com/en-us/</p>

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CRM	I don't see CRM as part of either package. Is this available through Nercomp?	Microsoft offers both an on premise and hosted solution for an additional charge.	
Windows Intune / cloud based systems management	I see what Option #1 includes a possible add-on - something called InTune. What does it do?	<p>Windows Intune helps you manage PC and mobile devices from the cloud Windows Intune lets you configure device deployment to manage and secure your company's information assets.</p> <p>The web-based administration console in Windows Intune provides simplified management of client computers in your organization, including Windows, Windows RT, Windows Phone 8, Apple iOS, and Android devices.</p> <p>You have the option to use System Center Configuration Manager together with Windows Intune to manage a broad array of PCs and devices covering Windows, Windows RT, Macs, Windows Phone, Apple iOS and Android on a single infrastructure.</p>	<p>Windows Intune website - http://www.microsoft.com/en-us/server-cloud/products/windows-intune/default.aspx#fbid=-pzR98i_OM3?WT.srch=1&WT.mc_id=SEM_BING_USEvergreenSearch_Intune&CR_C=200072478</p>