

OPTIMIZE TECHNOLOGY PERFORMANCE AND **DRIVE SUCCESS.**

Technology is essential to the success of your institution and students. Unfortunately, it's advancing faster than traditional IT teams can keep up.

Introducing a solution that puts the highest level of support within your reach; one that will propel you far beyond the standard.

CORE SYSTEM ADMINISTRATION only from Ferrilli



Core System Administration Services Comparison Chart

	STANDARD	ENHANCED	ADVANCED
Monitoring			
24 x 7 Comprehensive Colleague Monitoring and Response	●	●	●
Security			
Quarterly Security Audits	●	●	●
Infrastructure Security Scans and Reports			●
Colleague Administration			
Colleague Software Updates	●	●	●
WebAdvisor, UI, Self Service, WebAPI Install and Upgrades	●	●	●
Environment Cloning	●	●	●
Colleague Application Performance Tuning	●	●	●
Install, Configure and Maintain Ethos Integration Services		●	●
Colleague Security			
Colleague User Creation			●
Colleague User Security Updates			●
Colleague User Password Changes			●
Colleague Security Audit Reports			●
Database Maintenance			
Colleague Database Maintenance	●	●	●
Unidata Upgrades	●	●	●
SQL Server Upgrades	●	●	●
Operating System Administration			
Operating System Upgrades	●	●	●
Disk Clean Up	●	●	●
Windows Updates	●	●	●
Web Server Administration			
Tomcat Upgrades	●	●	●
IIS Tuning	●	●	●
Server Certificate Management	●	●	●
Communication			
Monthly Report	●	●	●
Weekly Meetings	●	●	●
Extras			
Informer Performance Tuning and Upgrades	●	●	●
Colleague LDAP Integration Management	●	●	●
General Consulting Hours	4	12	16

Don't delay.

Speak with a Ferrilli representative today to discover all the ways your institution and students can benefit from CORE System Administration:

888.864.3282

