

## **Janet Hill**

Janet is the interim Director of Enterprise Operations and Support for Tufts University. As such Janet directs teams that administer enterprise systems and services, provide IT educational programming and client engagement, oversee the 24/7 service desk, and provide end user client support services. Janet works in close partnership with university leadership to ensure that the university employs smart technology that best utilizes its resources to meet Tufts' strategic objectives. She is dedicated to ensuring that Tufts' faculty, staff, and students have exceptional IT services and support to make the best use of the technology available to them. To this role she brings over 25 years of experience in academic libraries and university IT departments. Janet holds an MS in Information Technology Management from Brandeis University and studied Jazz as an undergraduate at Berklee College of Music.

Janet is honored to be included on this year's election slate and is confident that she will continue to provide valuable contributions to the NERCOMP Board. Her experience leading both technical and client facing service teams has provided her with a broad and deep view of what is needed to run a successful and highly functional IT organization. In her first three years serving on the NERCOMP board she has been fortunate to serve as both Secretary and Chair. Janet is convinced that there is more she can offer, especially as NERCOMP adjusts to the ever-changing needs our member schools encounter during this time of disruption in higher education.

Janet knows that NERCOMP has played an important role in her professional development as a leader and has provided abundant opportunities to learn, present, speak, grow, and network. If elected she aims to enable NERCOMP to continue bring new leaders from across organizations into a community that allows them to question and stretch, take chances and learn, and which provides a safe space to fail. Janet believes that cultivating a culture of support for innovative ideas and actions will feed our next generation of IT and Library leadership. She feels she is well positioned to nurture and nudge that along and is asking the NERCOMP community to once again allow her that opportunity. NERCOMP has served Janet well. She feels it is now her time to serve. Janet offers her experience, combined with a willingness to learn and grow, and her enduring interest in providing educational opportunities to others, as testament to her value to the Board.