

Roweena Carlos

Dr. Roweena Carlos is an established and dedicated leader with a passion for motivating and leading high-performing teams, establishing efficient systems, and implementing needed technological advances in the higher education field. As the Assistant CIO for CRM and Student Information Systems, at New Jersey Institute of Technology (NJIT) she transformed and built a cohesive, integrated team to ensure service excellence and deliver high-value, cost-effective technology solutions. Her team successfully rolled out initiatives for advancing innovation and digital transformation across the university including projects involving the automation of transcripts using robotic process automation and artificial intelligence technology and the move of the student information system to the cloud. Prior to her current role, Dr. Carlos served as a member of Seton Hall University's Student Information System Department, where her responsibilities included project management leadership, enrollment strategic application management, and technology advancement.

Dr. Carlos holds an Ed.D. degree with a concentration in Curriculum, Learning, Teaching, and Leadership from Northeastern University, a Master's degree in Instructional Design and Technology from Seton Hall University, and an Engineering degree in Electronics and Telecommunication from the University of Mumbai. She was in the Inaugural Cohort of the Next Leader Fellowship in 2022 and also successfully completed the McKinsey Leadership Program in 2022. Her collaboration efforts led to the NJIT team receiving the Ellucian Impact Award in the Digital Transformation Category in 2021. She received the Distinguished Service Award in 2016 from NJIT and the Significant Performance Award at Seton Hall University in 2014.

Dr. Carlos has led presentations about technology, leadership, diversity, personal development, and digital equity in a variety of events and conferences such as EDUCAUSE, Cohesion, CIO congress, AACRAO, and Ellucian conferences. Her passion for higher education is displayed through her involvement in the community through various roles such as an Adjunct Professor at Middlesex County College and a consultant for Digital Transformation in Higher Education at Western Governor University.

As a change agent, Dr. Carlos takes pride in positively transforming organizational culture to promote accountability, diversity, inclusion, excellence, and open communication. She engages stakeholders and creates self-sustaining change through collective intelligence and wisdom. She strives to promote reflection and generative conversation that encourages building relationships and focusing on co-creating the future. Her doctoral research focused on equalizing the playing field for opportunities such as internships, co-ops, and research. She developed best practices to improve the current work-based work experience for students by collaborating with the university community and facilitating discussions to highlight challenges faced by students.

Dr. Carlos feels honored to be included in the election slate. If elected to serve as a member of the Board of Trustees for NERCOMP, she will strive to magnify NERCOMP membership services by inviting industry leaders to partner with the organization. She also would propose creating opportunities for the underrepresented and extending programming for the BIPOC community.