Nhora Lucía Serrano

Nhora Lucía Serrano is a forward-thinking and accomplished higher education leader with nearly two decades of experience in academic transformation, strategic leadership, and integrating traditional library services with digital innovation. As the Director of Academic Technology, Teaching, and Research Services at Hamilton College, she leads a dedicated team of research librarians, instructional designers, and student tutors, all focused on enhancing student-centered teaching, learning, and faculty research within the liberal arts.

A committed contributor to the professional community, Nhora has been actively involved with NERCOMP since 2020, where she serves on the annual conference committee, focusing on the Library and Scholarship conference track and participation in the financial assistance Group. She is a frequent presenter at NERCOMP and EDUCAUSE conferences and currently serves on EDUCAUSE's DEI Advisory Committee and the EDUCAUSE's Nominations and Leadership Development Committee. Nhora was part of the inaugural cohort of the Next Leadership Fellowship (2022-23). She was also appointed to the Modern Language Association's Committee on Information Technology in 2022, where she co-authored the "MLA Guidelines for Evaluating Digital Scholarship." In addition, she previously chaired the LACOL 2021 consortium-wide "Play and Innovation" workshop.

Nhora's work has been recognized through several prestigious awards, including the National Humanities Center grant for public library programming, the Smithsonian National Postal Museum Scholarship, an NEH Summer Institute grant, and a Mellon University Press Diversity Fellowship at MIT Press. At Hamilton, she co-founded the ALANA Caucus, a group focused on supporting underrepresented racial and ethnic groups. She works closely with faculty, committees, and consortia to enhance academic technologies and research services, ensuring they align with Hamilton's commitment to academic excellence.

A former humanities faculty member and published scholar in visual culture, Nhora is a strategic leader with a passion for diversity and views libraries as dynamic spaces for open inquiry, collaboration, and community engagement. She believes in creating environments where information is accessible, technological tools are intuitive, and innovation is encouraged.

Notable leadership initiatives at Hamilton under her direction include:

- TECH Lab, a new service that supports student innovation and learning through technology, collaboration, and creative exploration.

- Hamilton Digital Learning Framework, a project to create a common language and structure for integrating digital skills into students' academic experiences.

- Library and IT's DEI Committee, where she enhances staff development and provides campus resources.

- Library's First-Floor Redesign, completed in 2023, which introduced a makerspace, production/privacy booths, new teaching classrooms, and a serpentine bookshelf.

As a first-generation Latina and Colombian immigrant, Nhora is deeply committed to building a professional community that values creativity and inclusivity. She holds a BA in French from Amherst College, an MA in French Language & Civilization from New York University, and a PhD in Medieval and Renaissance Studies from the University of Wisconsin-Madison. She has published numerous scholarly articles and is the editor of the book *Immigrants and Comics* (2021), with a forthcoming co-authored book titled *Women and Comics*.

Nhora is honored to be considered for NERCOMP's election slate and expresses her sincere thanks to her colleagues for their support.